

Job Description

Job Title:	Product Technician
Based:	Techni Systems, Shrewsbury
Reports to:	Product Technician
Role Purpose:	The installation, service and repair of Vehicle Mounted Air Compressor Systems and Commercial Vehicle Conversions.

Key responsibilities and accountabilities:

- Installation of engine mounted and standalone air compressor systems
- Installation of electrical ancillaries and components
- Installation of Vehicle conversion parts.
- Attention to detail and consistent quality in all stages of work and reporting.
- Service and repair of mobile air compressor systems, ancillaries and components
- Carry out off-site service and repairs at customers premises all over the UK (occasional overnight stop out required)
- Assist in the test fitting and development of new products
- Assist in the development and giving feedback to design team.
- Help Maintain and keep efficient stock with workshop parts and stock.
- Maintain good workshop/company vehicle housekeeping.
- Complete all job cards on our internal system in a timely manner, providing a detailed summary of work performed, and parts used.
- Work well within a team environment.
- Attention to detail and consistent quality in all stages of work and reporting.

Essential Skills

- City & Guilds/IMI Level 3 or higher/HNC/HND in mechanical automotive/electrical engineering
- Fluency of English, Literacy – written, numeric and IT (Microsoft Office Packages)
- Automotive electrical knowledge with practical experience
- A methodical and logical approach to problem solving
- Good attention to detail
- Flexible approach to working hour to suit customer expectations
- Able to work independently, self-motivated with initiative, high energy and responsible attitudes towards customers and work undertaken
- Good organisational skills
- Good understanding of customer deliverables and the impact of failure / cost of poor quality
- Good communication skills
- Able to work efficiently and accurately under pressure
- Computer literate
- Full UK Driving Licence

Desirable Skills

- An appreciation of design & analysis techniques
- An understanding of Front End Auxiliary Drive (FEAD)
- Able to interpret and understand 2D engineering drawings
- Creative aptitude plus problem solving skills
- Forklift Truck Licence
- Compressed air knowledge
- Auto electrical knowledge
- Hydraulic knowledge

Training

- Full on site and in field product training will be provided